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January 21, 2000

Ex Parte Submission

Magalie Roman Salas, Esq.
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: *Application of SBC Communications Inc. Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Texas, CC Docket No. 00-4*

Dear Ms. Salas:

Attached for filing are materials addressing several aspects of Southwestern Bell Telephone Company's OSS performance. This information is being provided at the direct request of Commission staff. The accompanying materials are:

Tab 1 (TBTA Interface): This Tab provides a summary of transaction options, volumes, and response times for the Trouble Administration ("TBTA") maintenance and repair electronic interface.

Tab 2 (EDI and LEX Reject Rates): This Tab provides reject rates for all CLECs using the EDI and LEX interfaces, by carrier, for the months of August through November 1999. The identities of individual carriers have been redacted. This data is a fuller presentation of the information provided in paragraph 127 of the Affidavit of Elizabeth A. Ham (Appendix A-4, Volume 1, Tab 1). Relatedly, a correction to errata in paragraph 127 of the Ham Affidavit should be made. The sixth sentence in that paragraph should read: "Rejection rates for individual CLECs utilizing EDI in September and October range from 12% to 100%."

Commission staff raised a question regarding the increased rejection rates reported for SWBT Performance Measurement 9 in October and November 1999, as compared to prior months. Beginning in October, reports on Performance Measurement 9 included manual rejects returned electronically by the Local Service Center ("LSC") via LASR GUI. (See generally Ham Affidavit ¶¶ 147-148; Conway Affidavit ¶ 51.) Prior to October, only fully mechanized rejects (i.e., rejects caused by fatal errors and requiring no LSC action) were counted. In short, the

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overall reject rates went up because more types of mechanized rejections were included. For EDI, moreover, the volumes sent by one CLEC ("CLEC B") are greater than the volumes of all other EDI users combined. Fluctuations in the quality of CLEC B's local service request ("LSR") preparation thus have a disproportionate impact on overall reject results.

Tab 3 (EDI and LEX Flow-Through): This Tab contains information on flow-through rates for all CLECs using the EDI and LEX interfaces in September and October 1999, disaggregated by order type. The identities of individual carriers have been redacted. This is a fuller presentation of the information provided in paragraphs 132-134 and Attachment X-2 to the Ham Affidavit. Tab 3 also contains an updated version of Ham Attachment X-2, giving November 1999 flow-through data for LEX and EDI by order type, aggregated for all CLECs.

In addition to these materials relating specifically to OSS, **Tab 4** provides a summary of SWBT's Texas performance results on a state-wide aggregated basis for September through November 1999, as requested by Commission Staff.

Please let me know if you have any questions about this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Priscilla H. Ordway". The signature is fluid and cursive, with "Priscilla" and "H." being more formal and "Ordway" being more cursive.

cc: Mr. Dever (1 copy)
Mr. Stanley (1 copy)
Ms. Stephens (1 copy)
Ms. Wright (4 copies)
Ms. Farroba, Texas PUC (1 copy)
Ms. Heisler, DOJ (1 copy)
ITS (1 copy)

Toolbar Trouble Administration (TBTA) Volumes and Response Times

As referenced in the Trouble Administration User Guide (Appendix F of Ham Affidavit), CLECs use various transactions for repair and maintenance activities. Listed below are the available Menu Options and the associated transactions. Also shown in the attached table are the various transaction volumes and the average response times for August through November 1999.

Toolbar/Trouble Administration Menu Options

Inventory Menu Options

This **Inventory** menu option will launch the Circuit inventory search and provides four options to search by:

- Serial number
- Trunk group access code
- Telephone number
- Circuit ID

The Toolbar/Trouble Administration transactions for the Inventory menu options are as follows:

- gCKTS - Circuit list
- cLEGS - Circuit legs

Test Menu Options

This **Test** menu option provides the ability to perform a Loop test on the telephone number or a telephone number formatted circuit.

The Toolbar/Trouble Administration transactions for the Inventory menu options are as follows:

- tnLSM – Unviewed MLT test results
- tnLST – List of MLT tests
- tnMLT – Initiate an MLT test
- tnRST – MLT test result

Trouble Menu Options

The **Trouble** menu option allows three types of functions. They are:

View history – perform a search by telephone number, circuit ID or view the history of the result

Trouble ticket search – retrieve circuit (CKT) status, telephone number (TN) status, all open troubles, all closed troubles, open TN troubles, open CKT troubles, closed TN troubles, closed CKT troubles.

Report trouble - open trouble report on telephone number trouble or circuit ID trouble

The Toolbar/Trouble Administration transactions for the Trouble menu options are as follows:

ckHIS – Circuit history

tnHIS – Telephone number history

tbTYP – Trouble types list

tnDFT – Telephone number defaults

cDEFT – Circuit defaults

cCKTT – Closed circuit trouble

cSTAT – Circuit trouble ticket status

cTNTB – Closed telephone number status

cTRBL – All closed trouble tickets

oCKTT – Open circuit troubles

oTNTB – Open telephone number troubles

oTRBL – All open trouble tickets

tnSTA – Telephone number trouble ticket status

cTTBL – Report trouble on a telephone number

crTBL - Report trouble on a circuit

TBTA TRANSACTION TIMES

TRANSACTION TYPE	NUMBER OF TRANSACTIONS	AVERAGE RESPONSE TIME (SECONDS)						
		AUG	NUMBER OF TRANSACTIONS	SEP	NUMBER OF TRANSACTIONS	OCT	NUMBER OF TRANSACTIONS	
cCKTT	24	1.750000	19	1.894737	17	10.176471	20	1.600000
cDEFT	206	3.388350	475	2.909474	697	3.680057	277	2.678700
cLEGS	52	6.096154	57	7.403509	164	10.957317	75	6.293333
cSTAT	662	11.125378	343	12.130000	437	15.217391	389	11.966581
cTNTB	568	7.783451	254	13.933071	105	21.780952	90	5.622222
cTRBL	52	17.076923	68	13.367647	36	9.472222	48	12.083333
cTTBL	5199	27.745528	5238	27.979191	4628	33.453328	4461	31.988792
ckHIS	37	1.675676	68	1.705882	128	20.445313	54	2.037037
crTBL	86	18.732558	259	12.949807	445	21.024719	158	12.841772
gCKTS	377	0.281167	615	0.099187	989	0.104146	489	0.179959
oCKTT	17	7.235294	32	2.625000	25	25.440000	27	1.925926
oTNTB	399	9.614035	398	5.884422	216	7.967593	220	10.900000
oTRBL	103	13.504854	80	5.050000	47	23.617021	54	12.407407
tbTYP	6936	0.107266	7464	0.080788	8035	0.079029	7844	0.173508
tnDFT	6380	2.127900	6828	2.180580	5757	2.890742	5720	2.101049
tnHIS	14225	3.467838	14312	3.326369	14668	4.167371	14775	3.249205
tnLSM	5488	0.001822	6067	0.002308	6443	0.003104	6454	0.002944
tnLST	62406	0.019197	68338	0.021730	58288	0.019987	57612	0.019649
tnMLT	8971	2.265968	9517	2.183566	8935	2.736989	8831	2.220020
tnRST	6816	0.005722	7006	0.008421	6651	0.008871	6984	0.010596
tnSTA	5032	9.246224	5274	9.966439	2506	11.105746	3401	12.500735

Total: 124036 **2.39334548** 132712 **2.27082396** 119217 **2.65156815** 117983 **2.3712484**

LEGEND:

cCKTT	Closed circuit troubles	oTRBL	All open trouble tickets
cDEFT	Circuit defaults	tbTYP	Trouble types list
cLEGS	Circuit legs	tnDFT	Telephone number defaults
cSTAT	Circuit trouble ticket status	tnHIS	Telephone number history
cTNTB	Closed telephone number troubles	tnLSM	Unviewed MLT test results
cTRBL	All closed trouble tickets	tnLST	List of MLT tests
cTTBL	Report trouble on a telephone number	tnMLT	Initiate an MLT test
ckHIS	Circuit history	tnRST	MLT test result
crTBL	Report trouble on a circuit	tnSTA	Telephone number trouble ticket status
gCKTS	Circuit List	uLIST	User list
oCKTT	Open circuit trouble tickets list	uPROF	User profile
oTNTB	Open telephone number troubles		

Reject Rates
(anonymous CLECs)

	% REJECT RATES			
	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
EDI				
CLEC A		25.5%	36.7%	38.5%
CLEC B	18.9%	12.2%	22.3%	31.2%
CLEC C		93.9%	100.0%	
CLEC D	3.0%	98.0%		
CLEC E	37.5%	32.1%	47.4%	41.4%
CLEC F	11.7%	12.0%	16.0%	23.9%
TOTAL	19.8%	16.9%	24.0%	30.7%
LEX				
CLEC A	21.5%	17.0%	34.6%	35.7%
CLEC B	57.1%	69.2%	25.0%	80.0%
CLEC C	7.4%	7.7%	38.1%	45.2%
CLEC D	34.4%	36.1%	47.8%	42.0%
CLEC E	42.9%	45.2%	57.9%	43.7%
CLEC F	15.2%	14.6%	26.7%	38.2%
CLEC G	28.4%	30.8%	48.0%	47.0%
CLEC H	19.6%	18.0%	51.7%	48.0%
CLEC I	28.6%	16.7%	38.5%	43.4%
CLEC J	16.7%		0.0%	42.9%
CLEC K	25.5%	30.1%	57.5%	58.9%
CLEC L	50.0%		81.3%	81.8%
CLEC M	27.5%	21.3%	50.3%	36.5%
CLEC N	30.7%	25.4%	58.1%	57.6%
CLEC O	34.3%	36.2%	60.0%	45.6%
CLEC P	25.0%	0.0%	0.0%	33.3%
CLEC Q	18.3%	23.4%	44.2%	39.6%
CLEC R	7.3%	28.3%	30.9%	39.0%
CLEC S	100.0%	59.1%		
CLEC T	36.4%	20.8%	24.9%	21.9%
CLEC U	13.5%	12.8%	23.5%	20.1%
CLEC V			19.4%	25.9%
CLEC W	7.9%	6.3%	14.8%	18.5%
CLEC X	16.3%	22.6%	32.9%	24.8%
CLEC Y	21.8%	15.6%	31.2%	
CLEC Z				35.7%
CLEC AA				37.3%
CLEC BB				66.7%
CLEC CC				44.7%
CLEC DD	28.4%	24.8%	30.3%	32.6%
CLEC EE	11.2%	14.3%	17.1%	17.0%
TOTAL	24.0%	25.0%	42.8%	36.4

Reject Rates
 (anonymous CLECs)

	% REJECT RATES			
	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
EDI				
CLEC A		25.5%	36.7%	38.5%
CLEC B	18.9%	12.2%	22.3%	31.2%
CLEC C		93.9%	100.0%	
CLEC D	3.0%	98.0%		
CLEC E	37.5%	32.1%	47.4%	41.4%
CLEC F	11.7%	12.0%	16.0%	23.9%
TOTAL	19.8%	16.9%	24.0%	30.7%
LEX				
CLEC A	21.5%	17.0%	34.6%	35.7%
CLEC B	57.1%	69.2%	25.0%	80.0%
CLEC C	7.4%	7.7%	38.1%	45.2%
CLEC D	34.4%	36.1%	47.8%	42.0%
CLEC E	42.9%	45.2%	57.9%	43.7%
CLEC F	15.2%	14.6%	26.7%	38.2%
CLEC G	28.4%	30.8%	48.0%	47.0%
CLEC H	19.6%	18.0%	51.7%	48.0%
CLEC I	28.6%	16.7%	38.5%	43.4%
CLEC J	16.7%		0.0%	42.9%
CLEC K	25.5%	30.1%	57.5%	58.9%
CLEC L	50.0%		81.3%	81.8%
CLEC M	27.5%	21.3%	50.3%	36.5%
CLEC N	30.7%	25.4%	58.1%	57.6%
CLEC O	34.3%	36.2%	60.0%	45.6%
CLEC P	25.0%	0.0%	0.0%	33.3%
CLEC Q	18.3%	23.4%	44.2%	39.6%
CLEC R	7.3%	28.3%	30.9%	39.0%
CLEC S	100.0%	59.1%		
CLEC T	36.4%	20.8%	24.9%	21.9%
CLEC U	13.5%	12.8%	23.5%	20.1%
CLEC V			19.4%	25.9%
CLEC W	7.9%	6.3%	14.8%	18.5%
CLEC X	16.3%	22.6%	32.9%	24.8%
CLEC Y	21.8%	15.6%	31.2%	
CLEC Z				35.7%
CLEC AA				37.3%
CLEC BB				66.7%
CLEC CC				44.7%
CLEC DD	28.4%	24.8%	30.3%	32.6%
CLEC EE	11.2%	14.3%	17.1%	17.0%
TOTAL	24.0%	25.0%	42.8%	36.4

SWBT EDI Total Flow Through (anonymous CLECs)

EDI	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
CLEC A									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP									
LOOP	7	6	85.71%						
LOOP w/INP									
Loop w/LNP	292	55	18.84%						
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE	27	8	29.63%						
CABS UNE									
Other									
Total Resale									
Total UNE-P									
Total UNE	326	69	21.17%						
Overall Total	326	69	21.17%	1,326	365	27.53%	2,230	723	32.42%
CLEC B									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port	15	12	80.00%						
INP									
LNP									
LOOP									
LOOP w/INP	104,910	100,876	96.15%						
Loop w/LNP									

SWBT EDI Total Flow Through (anonymous CLECs)

EDI	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Port									
Residence UNE	8	4	50.00%	19	15	78.95%	40	29	72.50%
Business UNE							1	0	0.00%
CABS Port UNE	12	5	41.67%	26	23	88.46%	39	29	74.36%
CABS Loop UNE									
CABS UNE									
Other									
Total Resale	15	12	80.00%	2	1	80.00%	4	0	0.00%
Total UNE-P	104,910	100,876	96.15%	33,836	31,343	92.63%	32,082	27,385	85.36%
Total UNE	20	9	45.00%	46	38	82.60%	80	58	72.50%
Overall Total	104,945	100,897	96.14%	33,884	31,382	92.62%	32,166	27,443	85.32%
CLEC C									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port	2	2	100.00%						
INP									
LNP									
LOOP									
LOOP w/INP									
Loop w/LNP									
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale	2	2	100.00%						
Total UNE-P									

SWBT EDI Total Flow Through (anonymous CLECs)

SWBT EDI Total Flow Through (anonymous CLECs)

EDI	Total SMFIDS	Sep-99			Oct-99			Nov-99			
		Flow Thru	Percent Flow Thru		Total SMFIDS	Flow Thru	Percent Flow Thru		Total SMFIDS	Flow Thru	Percent Flow Thru
LNP									1	0	0.00%
LOOP											
LOOP w/INP											
Loop w/LNP											
Port											
Residence UNE											
Business UNE											
CABS Port UNE											
CABS Loop UNE											
CABS UNE											
Other	3	0	0.00%								
Total Resale	1,102	592	53.72%		838	422	50.36%		1,066	510	47.84%
Total UNE-P											
Total UNE	3	0	0.00%						1	0	0.00%
Overall Total	1,105	592	53.57%		838	422	50.36%		1,067	510	47.80%
<hr/>											
CLEC F											
Coin Resale											
Residence Resale											
Business Resale											
Loop w/Port	13,273	12,721	95.84%		15,040	13,968	92.87%		13,529	12,760	94.32%
INP											
LNP											
LOOP											
LOOP w/INP											
Loop w/LNP											
Port											
Residence UNE	10	10	100.00%		8	8	100.00%				
Business UNE	1	1	100.00%								
CABS Port UNE	25	13	52.00%		18	6	33.33%		6	3	50.00%
CABS Loop UNE											
CABS UNE											

SWBT EDI Total Flow Through (anonymous CLECs)

EDI	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Other									
Total Resale									
Total UNE-P	13,273	12,721	95.84%	15,040	13,968	92.87%	13,529	12,760	94.32%
Total UNE	36	24	66.67%	26	14	53.85%	6	3	50.00%
Overall Total	13,309	12,745	95.76%	15,066	13,982	92.80%	13,535	12,763	94.30%
Total Resale	1,117	604	54.07%	840	423	50.36%	1,072	510	47.57%
Total UNE-P	118,185	113,599	96.12%	48,876	45,311	92.71%	45,612	40,145	88.01%
Total UNE	462	119	25.76%	1,398	417	29.83%	2,314	784	33.88%
Overall Total	119,764	114,322	95.46%	51,114	46,151	90.29%	48,998	41,439	84.57%
Misc CLECs									
Coin Resale	1	0	0.00%				1	0	0.00%
Residence Resale							1	0	0.00%
Business Resale	1	0	0.00%	1	0	0.00%	1	0	0.00%
Loop w/Port	68	67	98.53%	74	71	95.95%	41	38	92.68%
INP									
LNP				7	1	14.29%	42	3	7.14%
LOOP				1	0	0.00%	1	0	0.00%
LOOP w/INP									
Loop w/LNP	8	1	12.50%	51	14	27.45%	67	31	46.27%
Port									
Residence UNE									
Business UNE							7	4	57.14%
CABS Port UNE									
CABS Loop UNE				1	0	0.00%			
CABS UNE									
Other									
Total Resale	2	0	0.00%	1	0	0.00%	3	0	0.00%
Total UNE-P	68	67	98.53%	74	71	95.95%	41	38	92.68%

SWBT EDI Total Flow Through (anonymous CLECs)

EDI	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Total UNE	8	1	12.50%	60	15	25.00%	117	38	32.48%
Overall Total	78	68	87.18%	135	86	63.70%	161	76	47.20%
EDI & Misc CLECs									
Total Resale	1,119	604	53.98%	841	423	50.30%	1,075	510	47.44%
Total UNE-P	118,253	113,666	96.12%	48,950	45,382	92.71%	45,653	40,183	88.02%
Total UNE	470	120	25.53%	1,458	432	29.63%	2,431	822	33.81%
Grand Total	119,842	114,390	95.45%	51,249	46,237	90.22%	49,159	41,515	84.45%

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
CLEC A									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port	1	0	0.00%	2	2	100.00%	1	1	100.00%
INP									
LNP				4	4	100.00%	3	3	100.00%
LOOP									
LOOP w/INP									
Loop w/LNP	1	1	100.00%	1	1	100.00%	2	2	100.00%
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale									
Total UNE-P	1	0	0.00%	2	2	100.00%	1	1	100.00%
Total UNE	1	1	100.00%	5	5	100.00%	5	5	100.00%
Overall Total	2	1	50.00%	7	7	100.00%	6	6	100.00%
CLEC B									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP									
LOOP									
LOOP w/INP									
Loop w/LNP							1	0	0.00%

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale									
Total UNE-P									
Total UNE							1	0	0.00%
Overall Total							1	0	0.00%
CLEC C									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP									
LOOP									
LOOP w/INP									
Loop w/LNP	1	1	100.00%				3	3	100.00%
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale									
Total UNE-P									

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Total UNE	1	1	100.00%	3	3	100.00%	1	1	100.00%
Overall Total	1	1	100.00%	3	3	100.00%	1	1	100.00%
CLEC D									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP									
LOOP									
LOOP w/INP									
Loop w/LNP									
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale									
Total UNE-P									
Total UNE									
Overall Total									
CLEC E									
Coin Resale									
Residence Resale									
Business Resale	4	0	0.00%	3	3	100.00%	9	0	0.00%
Loop w/Port	14	11	78.57%	38	31	81.58%	98	74	75.51%
INP									

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
LNP	54	50	92.59%	54	25	46.30%	27	27	100.00%
LOOP							2	0	0.00%
LOOP w/INP									
Loop w/LNP	4	0	0.00%	14	0	0.00%	19	0	0.00%
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale	4	0	0.00%	3	3	100.00%	9	0	0.00%
Total UNE-P	14	11	78.57%	38	31	81.58%	98	74	75.51%
Total UNE	58	50	86.21%	68	25	36.76%	48	27	56.25%
Overall Total	76	61	80.26%	109	59	54.13%	155	101	65.16%
<hr/>									
CLEC F									
Coin Resale									
Residence Resale									
Business Resale				1	0	0.00%	5	0	0.00%
Loop w/Port									
INP									
LNP	22	10	45.45%	163	32	19.63%	226	102	45.13%
LOOP	267	199	74.53%	222	171	77.03%	277	216	77.98%
LOOP w/INP									
Loop w/LNP	643	358	55.68%	485	233	48.04%	436	200	45.87%
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE	22	10	45.45%	18	9	50.00%	41	23	56.10%
CABS UNE									

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Other	1	0							
Total Resale				1	0	0.00%		5	0 0.00%
Total UNE-P									
Total UNE	955	577	60.42%	888	445	50.11%	980	541	55.20%
Overall Total	955	577	60.42%	889	445	50.06%	985	541	54.92%
CLEC G									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port	11	7	63.64%		10	0 0.00%		15	15 100.00%
INP									
LNP								15	6 40.00%
LOOP									
LOOP w/INP									
Loop w/LNP									
Port									
Residence UNE								3	3 100.00%
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale									
Total UNE-P	11	7	63.64%		10	0 0.00%		15	15 100.00%
Total UNE								18	9 50.00%
Overall Total	11	7	63.64%	10	0	0.00%	33	24	72.73%
CLEC H									
Coin Resale									

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP	2	2	100.00%						
LOOP									
LOOP w/INP									
Loop w/LNP									
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale									
Total UNE-P									
Total UNE	2	2	100.00%						
Overall Total	2	2	100.00%						
<hr/>									
CLEC I									
Coin Resale									
Residence Resale	1	1	100.00%						
Business Resale	16	3	18.75%	36	6	16.67%	130	2	1.54%
Loop w/Port	195	128	65.64%	465	259	55.70%	219	56	25.57%
INP									
LNP	312	53	16.99%	96	11	11.46%	52	9	17.31%
LOOP									
LOOP w/INP									
Loop w/LNP	9	0	0.00%	2	0	0.00%			
Port									
Residence UNE									

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale	17	4	23.53%	36	6	16.67%	131	3	2.29%
Total UNE-P	195	128	65.64%	465	259	55.70%	219	56	25.57%
Total UNE	321	53	16.51%	98	11	11.46%	52	9	17.31%
Overall Total	533	185	34.71%	599	276	46.08%	402	68	16.92%
<hr/>									
CLEC J									
Coin Resale									
Residence Resale	1	0	0.00%						
Business Resale									
Loop w/Port									
INP									
LNP									
LOOP									
LOOP w/INP									
Loop w/LNP									
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE									
CABS UNE									
Other									
Total Resale	1	0	0.00%						
Total UNE-P									
Total UNE									

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
Overall Total	1	0	0.00%	1	1	100.00%	11	6	54.55%
CLEC K									
Coin Resale									
Residence Resale	5	0	0.00%						
Business Resale				4	0	0.00%			
Loop w/Port	83	15	18.07%	37	7	18.92%	47	0	0.00%
INP									
LNP	114	0	0.00%	172	0	0.00%	69	1	2.33%
LOOP									
LOOP w/INP									
Loop w/LNP	1	0	0.00%	5	1	20.00%	4	2	100.00%
Port									
Residence UNE	3	0	0.00%				3	1	33.33%
Business UNE									
CABS Port UNE	3	0	0.00%				2	0	0.00%
CABS Loop UNE									
CABS UNE									
Other									
Total Resale	5	0	0.00%	4	0	0.00%			
Total UNE-P	83	15	18.07%	37	7	18.92%	47	0	0.00%
Total UNE	121	0	0.00%	177	1	0.56%	78	3	3.85%
Overall Total	209	15	7.18%	218	8	3.67%	125	3	2.40%
CLEC L									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP	235	195	82.98%	168	49	29.17%	373	51	13.67%
LOOP	11	8	72.73%	21	12	57.14%	39	23	58.97%

SWBT LEX Total Flow Through (anonymous CLECs)

LEX	Sep-99			Oct-99			Nov-99		
	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru	Total SMFIDS	Flow Thru	Percent Flow Thru
LOOP w/INP									
Loop w/LNP	621	0	0.00%	496	0	0.00%	947	67	7.07%
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE	5	1	20.00%	29	0	0.00%	43	2	4.65%
CABS UNE									
Other	1	0	0.00%						
Total Resale									
Total UNE-P									
Total UNE	873	204	23.37%	714	61	8.54%	1402	143	10.20%
Overall Total	873	204	23.37%	714	61	8.54%	1402	143	10.20%
<hr/>									
CLEC M									
Coin Resale									
Residence Resale									
Business Resale									
Loop w/Port									
INP									
LNP	6	3	50.00%	15	0	0.00%	140	29	20.71%
LOOP	14	10	71.43%	5	4	80.00%	5	0	0.00%
LOOP w/INP									
Loop w/LNP	362	2	0.55%	185	0	0.00%	285	37	12.98%
Port									
Residence UNE									
Business UNE									
CABS Port UNE									
CABS Loop UNE	3	3	100.00%	4	0	0.00%	6	0	0.00%
CABS UNE									
Other									